FISHER & PAYKEL

DOUBLE DISHDRAWER™ DISHWASHER

DD24DA & DD24DCT

models

INSTALLATION GUIDE

US CA

591153C 05.19

WARNING!

Electrical Shock Hazard

Before installing the dishwasher, remove the house fuse or open the circuit breaker. If permanently connecting the dishwasher, be sure the power is isolated and the dishwasher unplugged.

GROUNDING INSTRUCTIONS



This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances. WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly grounded.

If the dishwasher is installed as a permanently connected appliance: GROUNDING INSTRUCTIONS - This appliance must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.

Do not modify the power supply plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. Do not use an extension cord, adapter plug or multiple outlet box. Failure to follow this advice may result in electrical shock or death.

IMPORTANT SAFETY INSTRUCTIONS

- Installation of this dishwasher requires basic mechanical and electrical skills.
- Be sure to leave these Instructions with the Customer.
- Installation must comply with your local building, electricity, and plumbing regulations.
- At the completion of the dishwasher installation, the Installer must perform the Final Checklist.
- Remove all packaging materials supplied with the dishwasher.
- This dishwasher is manufactured for indoor use only.
- Ensure all water connections are turned OFF. It is the responsibility of the plumber and electrician to ensure that each installation complies with all Codes and Regulations.
- The dishwasher MUST be installed to allow for future removal from the enclosure if service is required.
- The switched power outlet must be outside the dishwasher cavity, so that it is accessible after installation.
- Care should be taken when the appliance is installed or removed to reduce the likelihood of damage to the power supply cord and hoses.
- If the dishwasher is to be relocated from one installation to another it must be kept upright to avoid damage from water spillage.
- Make sure only new hoses are used for connection (supplied with the dishwasher). Old hoses should not be reused.
- Failure to install the dishwasher correctly could invalidate any warranty or liability claims.
- If the product is installed in a motor vehicle, boat or similar mobile facility, you must bring the vehicle, boat or mobile facility containing the product to the service shop at your expense or pay the service technician's travel to the location of the product.
- This dishdrawer is intended for connection to the hot-water supply.

WARNING!

Cut Hazard Take care - panel edges are sharp.

Failure to use caution could result in injury or cuts.

IMPORTANT! SAVE THESE INSTRUCTIONS

The models shown in this installation guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, go to our website www.fisherpaykel.com or contact your local Fisher & Paykel dealer.

2 PARTS SUPPLIED



DishDrawer[™] Installation Overview

This video provides an overview of what is needed to install a DishDrawer[™]. It is intended as an overview only of the installation process and is not intended to be used as a guide on how to install a DishDrawer[™] yourself. https://vimeo.com/325297597

If the Drain hoses supplied are not long enough to reach your services, you must use a Drain Hose Extension Kit P/N 525798 which will extend the drain hoses by 11' 10" (3.6m). The kit is available from the nearest Fisher & Paykel Authorized Service Center, or Toll free 1.888.936.7872 or www.fisherpaykel.com

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(3)-(A) **REMOVE THE LOWER DRAWER**

To prevent kinked hoses

Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.



Press the release tabs in on either side and push back to release drawer from runners. Lift drawer off runners.



runners back in on either side.





Rotate the drawer clockwise (max. 90°) and rest on side.

(3)-(B) **REMOVE THE ACCESS COVER & REMOVE POWER CORD**



as shown and remove the cord from the product.

3

3-C TERMINATE MAINS WIRING AS SHOWN AND REPLACE MODULE AND COVERS



IMPORTANT! Ensure the mains wires are routed UNDERNEATH all other harness wiring from the electronics module.





- 8 Fit a suitable cable clamp for the conduit through the metal knockout. Ensure wiring is routed through or under housing ribs.
- 9 Screw down the Live, Neutral and Earth wires correctly.
- Push the plastic harness cover back over. It should clip back into place
 Fold down and slide back the
- terminal block cover.
- 12 Refit the electronics module back into position, being careful of wiring.
- 13 Replace the screw securing the electronics module.
- 14 Slide the access cover back, ensuring the 2 clips shown are fully locked in place.
 - NOTE: Use copper conductors only.

3-D REFIT THE DRAWER ONTO THE RUNNERS & CLOSE



PRODUCT DIMENSIONS



FRONT





	DD24DA	DD24DCT
PRODUCT DIMENSIONS	INCHES (MM)	INCHES (MM)
(A) Overall height of product ¹	32 5/16 - 34 5/8" (820-880) ²	34 - 36 3/8" (864-924) ²
B Overall width of product	23 9/16" (599)	23 9/16" (599)
© Overall depth of product	22 9/16" (573)	22 9/16" (573)
D Depth of chassis (to back of front drawer panel)	21 3/4" (553)	21 3/4" (553)
E Depth of drawer front panel	13/16" (20)	13/16" (20)
(F) Height of chassis ¹	31 15/16" (811)	33 11/16" (855)
G Height of drawer front panels	29 3/4" (756)	29 3/4" (756)
(H) Height of upper drawer front panel	15 1/2" (393)	17 3/16" (437)
Height of lower drawer front panel	14" (356)	12 1/4" (312)
() Height from top of drawer front panel to top of chassis	5/16" (8)	5/16" (8)
K Ventilation gap between drawer front panels	1/4" (7)	1/4" (7)
L Height of toekick (customisable)	2 13/16 - 5" (72-127)	2 13/16 - 5" (72-127)
M Depth from front of drawer panel to front of toekick (adjustable) ³	1 1/2 - 4" (38-102)	1 1/2 - 4" (38-102)
(N) Height of leveling feet (adjustable)	3/8 - 2 11/16" (9-69) ²	3/8 - 2 11/16" (9-69) ²
Maximum extension of drawer	21 9/16" (547)	21 9/16" (547)
¹ includes 1/16" (2mm) high bracket slots ² depending on adjustment of leveling	feet	

³ adjustable to match toekick recess on adjoining cabinetry

5 CABINETRY DIMENSIONS



PLAN

	DD24DA	DD24DCT
CABINETRY DIMENSIONS	INCHES (MM)	INCHES (MM)
P Inside height of cavity*	min. 32 5/16" (820)	min. 34" (864)
Inside width of cavity	23 5/8" (600)	23 5/8" (600)
R Inside depth of cavity	min. 22 1/16" (560)	min. 22 1/16" (560)
s) Recommended height of adjacent cabinet space	30" (762)	30" (762)
T Height of toekick space*	2 3/8 - 4 3/4" (60-120)	3 15/16" - 6 5/16" (100-160)
* depending on adjustment of leveling feet		



PROFILE

Minimum clearances from adjacent cabinetry



6 CAVITY PREPARATION



Water Connection

Recommended **HOT** (Maximum 140°F/60°C).

Supplied hose to suit 3⁄8" (9 mm) male compression fitting.

Water Pressure

Water softener models Max. 1 MPa (145 psi) Min. 0.1 MPa (14.5 psi)

Models without water softener Max. 1 MPa (145 psi) Min. 0.03 MPa (4.3 psi)

Kosher requirements

(200 mm)

7/8"

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min.

Drains will need to be separated to satisfy kosher requirements. We suggest you confirm acceptability with your local rabbi in respect to kosher installations.

IMPORTANT!

The power outlet must be located in a cabinet adjacent to the dishwasher cavity. 110-120 VAC max. 15 A



NOW CHOOSE WHICH INSTALLATION METHOD (A) OR (B) IS MORE SUITABLE FOR YOUR CABINETRY...

(B) RECOMMENDED METHOD (A) - SECURE WITHOUT DRAWER REMOVAL (FRAMELESS CABINETRY ONLY)



(9-A) ATTACH SIDE MOUNTING BRACKETS



10-A PULL THROUGH HOSES & PUSH INTO THE CAVITY



11- A SECURE TO THE CABINETRY ON THE SIDES

12-A OPTIONALLY SECURE TO THE CABINETRY ABOVE



8 ALTERNATIVE METHOD (B) - SECURE BY DRAWER REMOVAL



(9-B) PULL THROUGH HOSES & PUSH INTO THE CAVITY

10-B REMOVE THE LOWER DRAWER

To prevent kinked hoses

Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.





Press the release tabs in on either side and push back to release drawer from runners. Lift drawer off runners.





on either side.

(1)-(B) SECURE TO THE CABINETRY ON THE SIDES

12-B OPTIONALLY SECURE TO THE CABINETRY ABOVE



13-B REFIT THE DRAWER ONTO THE RUNNERS



14-B FIT THE SUPPLIED TOEKICK PANEL





DRAINAGE OPTION 1 Dishwasher and Ø 1 1/2" (38 mm) Standpipe

IMPORTANT!

Ensure that drain hose is installed as close to the underside of the benchtop as possible. This will ensure no waste re-enters the drain hose in the event of poor flow or a blockage in the plumbing.

Ensure the drain hose does not extend into water retained in the trap; an air gap is required to prevent waste water from siphoning back into the tub.

IMPORTANT!

Ensure that drain connection will comply with local plumbing regulations.

DRAINAGE OPTION 2 Dishwasher using Dual Air Gap/Break with Drain Hose Joiner



DRAINAGE OPTION 3 Dishwasher using drain hose joiner onto sink trap/waste tee





Ensure that drain connection will comply with local plumbing regulations.





18 TROUBLESHOOTING

- Excessive water remaining above the filter plate, after the rinse cycle. (This is displayed as an R3 fault) Check for a kinked drain hose, blocked waste connection, highloop not properly installed, drain hose not routed correctly or spray arms not in place.
- No water supply. (This is displayed as an R I fault Check water is connected and turned on.
- The dishwasher is beeping continuously There is a fault. See section 'If there is a fault' in the User guide for further information and instructions.
- No program indicator lights up when the drawer is opened

Ensure power is connected and is switched on. If it is and still no indicator ligths up, see the 'Preference options' section of the 'Quick start guide'. An option called 'Open drawer auto power-on' may need to be turned on.

• Water around water supply and drainage connections

Check connections, existing plumbing and hoses for leaks. Check rubber washer and hose clamp are correctly fitted.

If product is tipping

Ensure the product is secured to the cabinetry.

• If front panels are misaligned

Check and relevel product. Check the cabinetry is square. For Integrated models, check and adjust front panel alignment if necessary.

• Drawer doesn't close properly

Ensure nothing is obstructing the drawer from closing properly eg hoses or drawer latches.

- If a problem occurs, consult the 'Troubleshooting' section of the User guide.
- If after checking these points you still need assistance, please refer to the Service & Warranty book for warranty details and your nearest Authorized Service Center, or contact us through our website, listed below.

TO BE COMPLETED BY THE INSTALLER

Check all parts are installed.

Ensure that all panels and parts thereof are secure and final electrical tests have been conducted in accordance with local electrical regulations. physically rotating by hand. Ensure product is level, securely fastened to the cabinetry and opens and closes freely. The drawers must be free to fully close with no resistance from the cabinetry. Ensure inlet hose to water supply has supplied rubber washer fitted, and that it's tightened a further half turn after seal contact. Ensure any knockouts or plugs in drain connection have been drilled out and drain connection has been made. The drain hose joiner must not support the weight of excess hose material. Keep drain hose as fully extended as possible to prevent sagging. Any excess length of drain hose should be kept on the dishwasher side of the highloop. If connecting the drain hose to the sink trap, ensure the Highloop is a minimum 150 mm higher than the drain hose joiner. Repeat for the other drawer. Ensure any packaging or tape securing the racks or spray arms is removed from the drawers. drained correctly. Water softener models only: adjust the water softener setting from the default setting to suit the water hardness of the area. See the Quick start guide and section 'Water softener' in the User guide.

Complete and keep for safe reference:

Model	
Serial No.	
Purchase Date	
Purchaser	
Dealer Address	
Installer's Name	
Installer's Signature	
Installation Company	
Installation Date	

- Turn on the power and water supplies, then open the drawers. You should hear a beep and see a program indicator light up on the internal control panel.
- Check the spray arms are in place, mounted correctly and free to rotate, by



- Add three cups of water into the drawer. Press \gg until the indicator of the 'Rinse' program lights up. Close the drawer and press **I** to start the program.
- After the Rinse program has finished, ensure the dishwasher has run and
- Check the water supply has correctly shut off and drainage connection for leakage.

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FISHER & PAYKEL

SINGLE DISHDRAWER[™] DISHWASHER

DD24SA & DD24SCT

models

INSTALLATION GUIDE

US CA

591153C 05.19

WARNING!

Electrical Shock Hazard

Before installing the dishwasher, remove the house fuse or open the circuit breaker. If permanently connecting the dishwasher, be sure the power is isolated and the dishwasher unplugged.

GROUNDING INSTRUCTIONS



This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances. WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly grounded.

If the dishwasher is installed as a permanently connected appliance: GROUNDING INSTRUCTIONS - This appliance must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.

Do not modify the power supply plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. Do not use an extension cord, adapter plug or multiple outlet box. Failure to follow this advice may result in electrical shock or death. **IMPORTANT SAFETY INSTRUCTIONS**

- Installation of this dishwasher requires basic mechanical and electrical skills.
- Be sure to leave these Instructions with the Customer.
- Installation must comply with your local building, electricity, and plumbing regulations.
- At the completion of the dishwasher installation, the Installer must perform the Final Checklist.
- Remove all packaging materials supplied with the dishwasher.
- This dishwasher is manufactured for indoor use only.
- Ensure all water connections are turned OFF. It is the responsibility of the plumber and electrician to ensure that each installation complies with all Codes and Regulations.
- The dishwasher MUST be installed to allow for future removal from the enclosure if service is required.
- The switched power outlet must be outside the dishwasher cavity, so that it is accessible after installation.
- Care should be taken when the appliance is installed or removed to reduce the likelihood of damage to the power supply cord and hoses.
- If the dishwasher is to be relocated from one installation to another it must be kept upright to avoid damage from water spillage.
- Make sure only new hoses are used for connection (supplied with the dishwasher). Old hoses should not be reused.
- Failure to install the dishwasher correctly could invalidate any warranty or liability claims.
- If the product is installed in a motor vehicle, boat or similar mobile facility, you must bring the vehicle, boat or mobile facility containing the product to the service shop at your expense or pay the service technician's travel to the location of the product.
- This dishdrawer is intended for connection to the hot-water supply.

WARNING!

Cut Hazard Take care - panel edges are sharp. Failure to use caution could result in injury or cuts.

IMPORTANT! SAVE THESE INSTRUCTIONS

The models shown in this installation guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website www.fisherpaykel.com or contact your local Fisher & Paykel dealer.

2 PARTS SUPPLIED



DishDrawer™ Installation Overview

This video provides an overview of what is needed to install a DishDrawer™. It is intended as an overview only of the installation process and is not intended to be used as a guide on how to install a DishDrawer™ yourself. https://vimeo.com/325297597

If the Drain hoses supplied are not long enough to reach your services, you must use a Drain Hose Extension Kit P/N 525798 which will extend the drain hoses by 3.6 m. The kit is available from the nearest Fisher & Paykel Authorized Service Center or our local website listed at the end of this document.

(3)-(A) **REMOVE THE DRAWER**

To prevent kinked hoses

Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.





Sit the drawer down



Rotate the drawer clockwise (max. 90°) and rest on side.

(3)-(B)**REMOVE THE ACCESS COVER & REMOVE POWER CORD**



3-C TERMINATE MAINS WIRING AS SHOWN AND REPLACE MODULE AND COVERS



IMPORTANT! Ensure the mains wires are routed UNDERNEATH all other harness wiring from the electronics module.





- 8 Fit a suitable cable clamp for the conduit through the metal knockout.Ensure wiring is routed through or under under housing ribs.
- 9 Screw down the Live, Neutral and Earth wires correctly.
- 10 Push the plastic harness cover back over. It should clip back into place
- 11 Fold down and slide back the terminal block cover.
- 12 Refit the electronics module back into position, being careful of wiring.
- 13 Replace the screw securing the electronics module.
- 14 Slide the access cover back, ensuring the 2 clips shown are fully locked in place.
 - NOTE: Use copper conductors only.

3-D REFIT THE DRAWER ONTO THE RUNNERS & CLOSE







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	DD24SA	DD24SCT
PRODUCT DIMENSIONS	INCHES (MM)	INCHES (MM)
(A) Overall height of product ¹	16 1/8" (410)	17 7/8" (454)
B Overall width of product	23 9/16" (599)	23 9/16" (599)
© Overall depth of product	22 9/16" (573)	22 9/16" (573)
D Depth of chassis (to back of front drawer panel)	21 3/4" (553)	21 3/4" (553)
(E) Depth of drawer front panel	13/16" (20)	13/16" (20)
(F) Height of drawer front panel	15 1/2" (393)	17 3/16" (437)
G Height of chassis ¹	16 1/8" (410)	17 7/8" (454)
$(\ensuremath{\boldsymbol{ \hspace{05cm} }})$ Height from top of drawer front panel to top of chassis	5/16" (8)	5/16" (8)
 Ventilation gap below drawer front panel 	1/4" (7)	1/4" (7)
Maximum extension of drawer	21 9/16" (547)	21 9/16" (547)
¹ includes 1/16" (2mm) high bracket slots		

PLAN

5 CABINETRY DIMENSIONS



PLAN

	DD24SA	DD24SCT
CABINETRY DIMENSIONS	INCHES (MM)	INCHES (MM)
(K) Inside height of cavity	min. 16 1/4" (412)	min. 18" (456)
L Inside width of cavity	23 5/8" (600)	23 5/8" (600)
M Inside depth of cavity	min. 22 1/16" (560)	min. 22 1/16" (560)



PROFILE





Cavity height options allow you to match dishwasher with your cabinetry or companion products



6 CAVITY PREPARATION



 If the hole is through metal, ensure you in the si prevent damage to the power cord. Water Connection

Recommended **HOT** (Maximum 140°F/60°C).

Supplied hose to suit 3/8" (9 mm) male compression fitting.

Water Pressure

Water softener models Max. 1 MPa (145 psi) Min. 0.1 MPa (14.5 psi)

Models without water softener Max. 1 MPa (145 psi) Min. 0.03 MPa (4.3 psi)

IMPORTANT!

The power outlet must be located in a cabinet adjacent to the dishwasher cavity. 110-120 VAC max. 15 A

⑦ MAXIMUM DISTANCE OF HOSES & CORD FROM CHASSIS EDGE



NOW CHOOSE WHICH INSTALLATION METHOD (A) OR (B) IS MORE SUITABLE FOR YOUR CABINETRY...

(B) RECOMMENDED METHOD (A) - SECURE WITHOUT DRAWER REMOVAL (FRAMELESS CABINETRY ONLY)





11-A SECURE TO THE CABINETRY ON THE SIDES



Repeat for all four brackets.



drawer from runners.

Lift drawer off runners.

runners back in

on either side.

(1)-(B) SECURE TO THE CABINETRY ON THE SIDES



12-B REFIT THE DRAWER ONTO THE RUNNERS





DRAINAGE OPTION 1 Dishwasher and Ø 1 1/2" (38 mm) Standpipe

IMPORTANT!

Ensure that drain hose is installed as close to the underside of the benchtop as possible. This will ensure no waste re-enters the drain hose in the event of poor flow or a blockage in the plumbing.

Ensure the drain hose does not extend into water retained in the trap; an air gap is required to prevent waste water from siphoning back into the tub.

IMPORTANT!

Ensure that drain connection will comply with local plumbing regulations.

DRAINAGE OPTION 2 Dishwasher using Air Break with Drain Hose Joiner



DRAINAGE OPTION 3 Dishwasher using drain hose joiner onto sink trap/waste tee



IMPORTANT!

Ensure that drain connection will comply with local plumbing regulations.





16

- Excessive water remaining above the filter plate, after the rinse cycle. (This is displayed as an R3 fault) Check for a kinked drain hose, blocked waste connection, highloop not properly installed, drain hose not routed correctly or spray arms not in place.
- No water supply (This is displayed as an R i fault) Check water is connected and turned on.
- The dishwasher is beeping continuously There is a fault. See section 'If there is a fault' in the User guide for further information and instructions.
- No program indicator lights up when the drawer is opened

Ensure power is connected and is switched on. If it is and still no indicator lights up, see the 'Preference options' section of the 'Quick start guide'. An option called 'Open drawer auto power-on' may need to be turned on.

- Water around water supply and drainage connections Check connections, existing plumbing and hoses for leaks. Check rubber washer and hose clamp are correctly fitted.
- If product is tipping Ensure the product is secured to the cabinetry.
- Drawer doesn't close properly Ensure nothing is obstructing the drawer from closing properly eg hoses or drawer latches.
- If a problem occurs, consult the 'Troubleshooting' section of the User guide.
- If after checking these points you still need assistance, please refer to the Service & Warranty book for warranty details and your nearest Authorized Service Center, or contact us through our website, listed below.

TO BE COMPLETED BY THE INSTALLER

Turn on the power and water supplies, then open the drawer. You should hear a Check all parts are installed. beep and see a program indicator light up on the control panel. Ensure that all panels and parts thereof are secure and final electrical tests have Check the spray arm is in place, mounted correctly and free to rotate, by physically been conducted in accordance with local electrical regulations. rotating by hand. Ensure product is level, securely fastened to the cabinetry and opens and closes freely. The drawers must be free to fully close with no resistance from the cabinetry. Ensure inlet hose to water supply has supplied rubber washer fitted, and that it's tightened a further half turn after seal contact. Ensure any knockouts or plugs in drain connection have been drilled out and drain Spray arm connection has been made. The drain hose joiner must not support the weight of excess hose material. Keep drain hose as fully extended as possible to prevent sagging. Any excess length of drain hose should be kept on the dishwasher side of the highloop. If connecting the drain hose to the sink trap, ensure the Highloop is a minimum Add three cups of water into the drawer. Press \gg until the indicator of the 'Rinse' program lights up. Close the drawer and press $\triangleright I$ to start the program. 150 mm higher than the drain hose joiner. After the Rinse program has finished, ensure the dishwasher has run and Ensure any packaging or tape securing the racks or spray arms is removed from the drawers. drained correctly. \square Check the water supply has correctly shut off and drainage connection for leakage. Water softener models only: adjust the water softener setting from the default setting to suit the water hardness of the area. See the Quick start guide and section 'Water softener' in the User guide.

Complete and keep for safe reference:

Model	
Serial No.	
Purchase Date	
Purchaser	
Dealer Address	
Installer's Name	
Installer's Signature	
Installation Date	

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